SCO SUPPORT SERVICES

SCO
GROWS YOUR
BUSINESS

SCO SYSTEM AUDIT SERVICE

SCO System Audit Service – Health Check – is a Service Offering designed to deliver fast and efficient internet based system integrity reports to Partners and End Users. It utilizes SCO's information gathering utilities and reporting tools. When initiated, Health Check provides customers with detailed information on the health of their servers by recognizing potential points of failure. This process can be fully automated or manually launched as part of a company's routine System Administration preventative maintenance strategy.

Customers can sign up for a monthly, quarterly or semi annual examination of the health of their systems. There are absolutely no down time or system interruptions involved. This service is available for all SCO UNIX installations. It requires that a current version of sysinfo be installed on each target server.

The most current version of sysinfo is available for download from: ftp://ftpput.sco.com/tmp/sysinfo.tar.Z.

At installation, sysinfo is automatically installed on current releases OpenServer 5.0.7, 6.0.0 and UnixWare 7.1.4. Extensive profile information of each target system is collected from the sysinfo report and submitted to customers within 16 business hours. Reports are delivered in HTML or text format based upon customer requirements. If a problem has been identified, the customer is alerted and given specific information concerning severity of the problem. Customers can choose to investigate the problem through available means including engaging SCO Support for resolution (recommended option). Remedial action is taken only upon customer's request and a valid SCO Support service arrangement is required.

FEATURES AND DELIVERABLES

> Assists Partners and System Administrators in efficiently managing SCO servers

> Detailed Server "Health" report

> System audit can be pre-scheduled or done on ad hoc basis.

> Powerful tool to pro-actively monitor system health and integrity.

> Greatly beneficial in facilitating scheduled preventative maintenance.

> Imposes no down time or interruptions to normal business operations

ORDERING

SYSCK-0000
SCO System Health Check

For more information or to purchase the services please call your SCO Sales representative or,

Americas, phone: (800) 726.6561
In the rest of the world, phone:
+44 8700 994 992